The University of Tulsa
Student Medical Insurance
Frequently Asked Questions

- Website for ID cards, provider lookup, policy information: www.uhcsr.com/tulsa.
- Online students are not eligible for the student medical insurance.
- Students automatically enrolled in this insurance: if taking 9 or more undergraduate hours, all graduate students, thesis or dissertation 2 or more, and 8 or more for law students.
- Dependents are not eligible for coverage. They must go to www.healthcare.gov.
- The online waiver portal will be available 7.8.2017 for 2017-2018 school year.
- It may take up to five business days for credit to show on student account after waiving online.
- Students have until 8.31.2017 to waive their coverage for 2017-2018 school year.
- Coverage waived in the fall will be carried over to the spring.
- If student fails to waive coverage in the fall, student can waive in spring.
- Student can come onto plan outside of enrollment period if lost primary coverage. Premium will be prorated. A life event form and loss of coverage notification will be required.
- Insurance cards will not be mailed. They can be printed online or downloaded. A permanent card will be provided upon request.
- All international students are required to have coverage regardless of full-time/part-time status.
- Student can have another insurance with this plan.
- This plan is usually primary.
- Students seen at Alexander Health Center or Hurricane Health Center will have no cost for services, if they are unable to utilize either center, they must see in network provider to receive maximum benefits.
- Dental and vision are not included in this coverage unless student is under 19 years old.
- The new Teledoc feature allows 24/7 video conference with a physician for minor illness such as allergies, ear infection, etc. Medication can be prescribed as well.

Feel free to call or email me with any questions. Kelley Hinkle 918.747.4100, khinkle@bfins.com. You may share my contact information with the students and parents.